

## ***APPENDIX 1 : Cover Letter***



# UNIVERSITI MALAYA

Fakulti Perniagaan dan Perakaunan  
50603 Kuala Lumpur

Faculty of Business and Accountancy  
50603 Kuala Lumpur, MALAYSIA

Tel: (603) 759 3633  
Fax (603) 756 7252

13 July 1999

Dear Sir/Madam,

## **SURVEY ON COMPUTERISED ACCOUNTING SYSTEM USAGE IN MALAYSIAN COMPANIES**

During the last decade there have been substantial improvements in accounting software development. As such various accounting software had been developed/produced in line with these changes. Malaysian companies too had followed the global trend for this matter. It is therefore, the primary objective of this research is to prepare a **report to study the usage of computerized accounting system within a Malaysian environment**. We would however, like to include in our report a survey on issues encountered by Malaysian companies during the pre and post stage of such system usage. Your company was identified from the listing in the Malaysia Business Yellow Pages at the Malaysia Online web site.

Your participation in this survey is very important to the successful completion of our study and therefore we would be grateful if you could find time to complete the attached questionnaire. Confidentiality and anonymity is assured as the identity of participating companies would not be disclosed and kept strictly confidential. Only aggregated results of the survey would be analyzed and reported. We would be pleased to furnish you with a copy of the summarized results if you request.

We hope you will complete the questionnaire and return it to us by **30 July 1999**, using the enclosed stamped and self-addressed envelope. If you would like to get a copy of the summarized results of this survey, please write down your company name in the box at the end of the questionnaire.

Thank you very much for your time and co-operation.

Yours sincerely,

(Chong Chee Khen)

copy: Assoc. Prof. Margaret Boh, Faculty of Business & Accountancy, UM



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12 July 1999

**To Whom It May Concern**

Dear Sir/Madam,

This is to certify that **Mr. Chong Chee Khen**, I/C No. 710902-10-5175 and **Matric No: CGA 97059** is a student pursuing the Master of Business and Administration, at the Faculty of Business & Accountancy, University of Malaya, Kuala Lumpur for the 1999/2000 academic session. As part of the requirements of this course, he is required to write a research report.

We would be grateful if you could provide him with the necessary assistance and cooperation to enable him to collect the data required for the above purpose.

Thank you.

**SAZALI KAMARUDDIN**  
Assistant Registrar

JMY/ksm

## ***APPENDIX 2 : Questionnaire***



**RESPONSE TO THIS QUESTIONNAIRE WILL BE TREATED WITH STRICTEST CONFIDENCE  
ONLY SUMMARISED RESULTS WILL BE USED FOR RESEARCH PURPOSES**

**INDICATE WHETHER YOU WANT A SUMMARY REPORT**

☐ Yes

☐ No

### **Section 1**

**Does your company use computerized accounting systems?**

☐ Yes

☐ No

**Is your company using a custom made or standard system that is available from the market?**

Custom-made i.e. self developed

☐ Standard i.e. direct purchase from the market

### **Section 1**

Following are issues deemed important during the pre-selection stage for the accounting system. You may have considered it during the pre-selection stage if it is using one now. Please indicate the level of importance of each of the following issues by circling on the appropriate number against each issue using the scale as follows:

- 1 = Least Important
- 2 = Not Important
- 3 = Neutral
- 4 = Important
- 5 = Very Important

	Least Important				Very Important
Meeting management's overall objectives	1	2	3	4	5
Consistent with competitors	1	2	3	4	5
Employees' consent and support	1	2	3	4	5
Features of the system	1	2	3	4	5
Cost factor	1	2	3	4	5
Keep abreast with the current technology	1	2	3	4	5

### **Section 2**

Following statements are regarding your requirements out of the accounting system. Please indicate the level of your requirements with each of the following variables by circling on the appropriate number against each variable using the scale as follows:

- 1 = Least Important
- 2 = Not Important
- 3 = Neutral
- 4 = Important
- 5 = Very Important

	Least Important				Very Important
Cost of use	1	2	3	4	5
Flexibility	1	2	3	4	5
Reliability	1	2	3	4	5

umentation	1	2	3	4	5
hical support of vendor	1	2	3	4	5
orts	1	2	3	4	5
pheral support (code scanners, printers, etc)	1	2	3	4	5
t	1	2	3	4	5
ailability of updates	1	2	3	4	5
urity	1	2	3	4	5

**n 3**

Following are applicable in maintaining the accounting system. Please circle 1 for Yes or 2 for No, where applicable to your company.

	Yes	No
Do you have multi-users for the system?	1	2
Does your company provide training for the system users?	1	2
Does your company do back up for all its data?	1	2
Does your company upgrade the system since implementation?	1	2
Are there any internal staff capable of fixing the system should it break down?	1	2

**n 4**

Following are some variables on the impact of computerized accounting system as compared to the manual bookkeeping method of using papers and files. Please indicate the extent to which you agree or disagree with each of the following statements by circling on the appropriate number against each variable on the scale as follows:

- 1 = Strongly Disagree  
 2 = Disagree  
 3 = Neutral  
 4 = Agree  
 5 = Strongly Agree

	Strongly Disagree				Strongly Agree
Employee morale improved	1	2	3	4	5
Employee productivity improved	1	2	3	4	5
Office space had been saved	1	2	3	4	5
Cost of data retrieval	1	2	3	4	5
Worker speed of checking data	1	2	3	4	5
Decrease in quantity of data retained	1	2	3	4	5
Cost savings on paper and stationery	1	2	3	4	5

anced image of company	1	2	3	4	5
er tracking of daily cash flow	1	2	3	4	5

## n 5

ed some personal data about your company to enable meaningful interpretations and comparisons of ults. Please remember that this information will be treated with strict confidence and your responses aggregated to preserve your anonymity.

re of your company's business

etailer/Shop Outlets ☐ Wholesaler/Distributor ☐ Manufacturer/Factory  
 ervice center/Workshop ☐ Contractor ☐ Others: \_\_\_\_\_

t is your company's paid up capital as at 31<sup>st</sup> December 1998?

ess than RM50000 ☐ RM50000-RM250000 ☐ More than RM250000

t is your company's annual turnover in 1998?

ess than RM250000 ☐ RM250000-RM750000 ☐ More than RM750000

t is your company's total asset as at 31<sup>st</sup> December 1998?

ess than RM100000 ☐ RM100000-RM500000 ☐ More than RM500000

t is the number of your employees?

☐ Less than 50  
☐ 50-100  
☐ More than 100

t is the age of your company?

☐ Less than 3 years  
☐ 3 to 8 years  
☐ More than 8 years

t is your company budget for the system?

☐ RM1000-RM5000  
☐ RM5000-RM20000  
☐ Above RM20000

of computer operating system currently in use:

Windows ☐ Windows NT ☐ Macintosh  
 DOS ☐ Unix ☐ Others: \_\_\_\_\_

of accounting software in use (e.g. AccPac): \_\_\_\_\_

ne of your company: \_\_\_\_\_ (for summary report)

**THANK YOU FOR YOUR HELP**

***APPENDIX 3 : SPSS Output Results  
for Demographic  
Profile***

**Does your company use computerized accounting systems**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Yes	43	97.7	97.7	97.7
No	1	2.3	2.3	100.0
Total	44	100.0	100.0	
Total	44	100.0		

**Does your company use custom made or standard system**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Custom made	5	11.4	11.9	11.9
Standard	37	84.1	88.1	100.0
Total	42	95.5	100.0	
Missing System	2	4.5		
Missing				
Total	2	4.5		
Total	44	100.0		

**Nature of your company's business**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Retailer/Shop outlets	1	2.3	2.3	2.3
Service centre/Workshop	2	4.5	4.5	6.8
Wholesaler/Distributor	7	15.9	15.9	22.7
Contractor	3	6.8	6.8	29.5
Manufacturing/Factory	28	63.6	63.6	93.2
Others	3	6.8	6.8	100.0
Total	44	100.0	100.0	
Total	44	100.0		

**What is your company's paid up capital as at 31st December 1998**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Less than RM50000	4	9.1	9.1	9.1
RM50000-RM250000	7	15.9	15.9	25.0
More than RM250000	33	75.0	75.0	100.0
Total	44	100.0	100.0	
Total	44	100.0		

**What is your company's annual turnover in 1998**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Less than RM250000	4	9.1	9.1	9.1
	RM250000-RM750000	9	20.5	20.5	29.5
	More than RM750000	31	70.5	70.5	100.0
	Total	44	100.0	100.0	
Total		44	100.0		

**What is your company's total asset as at 31st December 1998**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Less than RM100000	4	9.1	9.1	9.1
	RM100000-RM500000	8	18.2	18.2	27.3
	More than RM500000	32	72.7	72.7	100.0
	Total	44	100.0	100.0	
Total		44	100.0		

**What is the number of employees**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Less than 50	18	40.9	40.9	40.9
	50-100	9	20.5	20.5	61.4
	More than 100	17	38.6	38.6	100.0
	Total	44	100.0	100.0	
Total		44	100.0		

**What is the age of your company**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Less than 3 years	2	4.5	4.5	4.5
	3 to 8 years	12	27.3	27.3	31.8
	More than 8 years	30	68.2	68.2	100.0
	Total	44	100.0	100.0	
Total		44	100.0		

**What is your company budget for the system**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	RM1000-RM5000	19	43.2	44.2	44.2
	RM5000-RM20000	14	31.8	32.6	76.7
	Above RM20000	10	22.7	23.3	100.0
	Total	43	97.7	100.0	
Missing	System Missing	1	2.3		
	Total	1	2.3		
Total		44	100.0		

**Type of computer operating system currently in use**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Windows	23	52.3	59.0	59.0
	DOS	6	13.6	15.4	74.4
	Windows NT	9	20.5	23.1	97.4
	Others	1	2.3	2.6	100.0
	Total	39	88.6	100.0	
Missing	System Missing	5	11.4		
	Total	5	11.4		
Total		44	100.0		

***APPENDIX 4 : SPSS Output Results  
for Selection  
Construct***



**Meeting management's overall objectives**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Least important	1	2.3	2.3	2.3
	Neutral	4	9.1	9.1	11.4
	Important	9	20.5	20.5	31.8
	Very important	30	68.2	68.2	100.0
	Total	44	100.0	100.0	
Total		44	100.0		

**To be in line with competitors**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Least important	6	13.6	13.6	13.6
	Not important	5	11.4	11.4	25.0
	Neutral	14	31.8	31.8	56.8
	Important	12	27.3	27.3	84.1
	Very important	7	15.9	15.9	100.0
	Total	44	100.0	100.0	
Total		44	100.0		

**Employees' consent and support**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Least important	3	6.8	6.8	6.8
	Not important	2	4.5	4.5	11.4
	Neutral	12	27.3	27.3	38.6
	Important	16	36.4	36.4	75.0
	Very important	11	25.0	25.0	100.0
	Total	44	100.0	100.0	
Total		44	100.0		

### Features of the system

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Neutral	3	6.8	6.8	6.8
	Important	15	34.1	34.1	40.9
	Very important	26	59.1	59.1	100.0
	Total	44	100.0	100.0	
Total		44	100.0		

### Cost factor

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Neutral	9	20.5	20.5	20.5
	Important	14	31.8	31.8	52.3
	Very important	21	47.7	47.7	100.0
	Total	44	100.0	100.0	
Total		44	100.0		

### To keep abreast with the current technology

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Not important	1	2.3	2.3	2.3
	Neutral	10	22.7	22.7	25.0
	Important	17	38.6	38.6	63.6
	Very important	16	36.4	36.4	100.0
	Total	44	100.0	100.0	
Total		44	100.0		

***APPENDIX 5 : SPSS Output Results  
for Requirements  
Construct***

### Ease of use

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Neutral	1	2.3	2.3	2.3
	Important	16	36.4	36.4	38.6
	Very important	27	61.4	61.4	100.0
	Total	44	100.0	100.0	
Total		44	100.0		

### Flexibility

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Neutral	5	11.4	11.4	11.4
	Important	15	34.1	34.1	45.5
	Very important	24	54.5	54.5	100.0
	Total	44	100.0	100.0	
Total		44	100.0		

### Realibility

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Neutral	2	4.5	4.5	4.5
	Important	9	20.5	20.5	25.0
	Very important	33	75.0	75.0	100.0
	Total	44	100.0	100.0	
Total		44	100.0		

### Documentation

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Least important	1	2.3	2.3	2.3
	Neutral	2	4.5	4.7	7.0
	Important	19	43.2	44.2	51.2
	Very important	21	47.7	48.8	100.0
	Total	43	97.7	100.0	
Missing	System Missing	1	2.3		
	Total	1	2.3		
Total		44	100.0		

### Technical support of vendor

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Neutral	3	6.8	6.8	6.8
	Important	18	40.9	40.9	47.7
	Very important	23	52.3	52.3	100.0
	Total	44	100.0	100.0	
Total		44	100.0		

### Reports

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Neutral	4	9.1	9.1	9.1
	Important	16	36.4	36.4	45.5
	Very important	24	54.5	54.5	100.0
	Total	44	100.0	100.0	
Total		44	100.0		

### Peripheral support

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Least important	3	6.8	6.8	6.8
	Not important	3	6.8	6.8	13.6
	Neutral	11	25.0	25.0	38.6
	Important	19	43.2	43.2	81.8
	Very important	8	18.2	18.2	100.0
	Total	44	100.0	100.0	
Total		44	100.0		

### Cost

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Neutral	8	18.2	18.2	18.2
	Important	20	45.5	45.5	63.6
	Very important	16	36.4	36.4	100.0
	Total	44	100.0	100.0	
Total		44	100.0		

**Availability of updates**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Least important	1	2.3	2.3	2.3
	Neutral	5	11.4	11.4	13.6
	Important	15	34.1	34.1	47.7
	Very important	23	52.3	52.3	100.0
	Total	44	100.0	100.0	
Total		44	100.0		

**Security**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Least important	1	2.3	2.3	2.3
	Neutral	5	11.4	11.4	13.6
	Important	11	25.0	25.0	38.6
	Very important	27	61.4	61.4	100.0
	Total	44	100.0	100.0	
Total		44	100.0		

***APPENDIX 6 : SPSS Output Results  
for Maintaining  
Construct***

**Do you have multi-users for the system**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Yes	26	59.1	59.1	59.1
No	18	40.9	40.9	100.0
Total	44	100.0	100.0	
Total	44	100.0		

**Does your company provide training for the system user**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Yes	29	65.9	65.9	65.9
No	15	34.1	34.1	100.0
Total	44	100.0	100.0	
Total	44	100.0		

**Does your company do back up for all its data**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Yes	41	93.2	93.2	93.2
No	3	6.8	6.8	100.0
Total	44	100.0	100.0	
Total	44	100.0		

**Did your company upgrade the system since implementation**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Yes	24	54.5	54.5	54.5
No	20	45.5	45.5	100.0
Total	44	100.0	100.0	
Total	44	100.0		

**Is there any internal staff capable of fixing the system should it break down**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Yes	12	27.3	27.9	27.9
No	31	70.5	72.1	100.0
Total	43	97.7	100.0	
Missing System Missing	1	2.3		
Total	1	2.3		
Total	44	100.0		



***APPENDIX 7 : SPSS Output Results  
for Impact  
Construct***

		Frequency
Valid	Neutral	
	Agree	
	Strongly agree	
	Total	
Total		

### Employee morale improved

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Disagree	3	6.8	6.8	6.8
	Neutral	16	36.4	36.4	43.2
	Agree	17	38.6	38.6	81.8
	Strongly agree	8	18.2	18.2	100.0
	Total	44	100.0	100.0	
Total		44	100.0		

### Employee productivity improved

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Disagree	1	2.3	2.3	2.3
	Neutral	2	4.5	4.5	6.8
	Agree	24	54.5	54.5	61.4
	Strongly agree	17	38.6	38.6	100.0
	Total	44	100.0	100.0	
Total		44	100.0		

### Office space had been saved

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly disagree	1	2.3	2.3	2.3
	Disagree	5	11.4	11.4	13.6
	Neutral	13	29.5	29.5	43.2
	Agree	16	36.4	36.4	79.5
	Strongly agree	9	20.5	20.5	100.0
	Total	44	100.0	100.0	
Total		44	100.0		

### Easier data retrieval

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Neutral	2	4.5	4.5	4.5
	Agree	17	38.6	38.6	43.2
	Strongly agree	25	56.8	56.8	100.0
	Total	44	100.0	100.0	
Total		44	100.0		

### Quicker speed of checking data

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Neutral	3	6.8	6.8	6.8
	Agree	11	25.0	25.0	31.8
	Strongly agree	30	68.2	68.2	100.0
	Total	44	100.0	100.0	
Total		44	100.0		

### Increase in quantity of data retained

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Neutral	3	6.8	6.8	6.8
	Agree	19	43.2	43.2	50.0
	Strongly agree	22	50.0	50.0	100.0
	Total	44	100.0	100.0	
Total		44	100.0		

### Cost savings on paper and stationery

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly disagree	3	6.8	6.8	6.8
	Disagree	9	20.5	20.5	27.3
	Neutral	10	22.7	22.7	50.0
	Agree	15	34.1	34.1	84.1
	Strongly agree	7	15.9	15.9	100.0
	Total	44	100.0	100.0	
Total		44	100.0		

### Enhanced image of company

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Disagree	4	9.1	9.1	9.1
	Neutral	7	15.9	15.9	25.0
	Agree	19	43.2	43.2	68.2
	Strongly agree	14	31.8	31.8	100.0
	Total	44	100.0	100.0	
Total		44	100.0		

**Easier tracking of daily cash flow**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly disagree	1	2.3	2.3	2.3
	Disagree	4	9.1	9.1	11.4
	Neutral	6	13.6	13.6	25.0
	Agree	16	36.4	36.4	61.4
	Strongly agree	17	38.6	38.6	100.0
	Total	44	100.0	100.0	
Total		44	100.0		

***APPENDIX 8 : SPSS Output Results  
for Reliability Check***

\*\*\* Method 1 (space saver) will be used for this analysis \*\*\*\*\*

# RELIABILITY ANALYSIS - SCALE (ALPHA)

	Mean	Std Dev	Cases
. A01	1.0000	.0000	35.0
. A02	1.8571	.3550	35.0
. DEMO1	4.4857	1.1725	35.0
. DEMO2	2.7143	.5725	35.0
. DEMO3	2.6286	.6456	35.0
. DEMO4	2.6286	.6456	35.0
. DEMO5	2.0000	.9075	35.0
. DEMO6	2.6857	.5298	35.0
. DEMO7	1.8571	.8452	35.0
. DEMO8	1.7429	1.1205	35.0
. IMPACT22	3.6857	.8321	35.0
. IMPACT23	4.2857	.7101	35.0
. IMPACT24	3.4571	1.0100	35.0
. IMPACT25	4.4857	.6122	35.0
. IMPACT26	4.6286	.5983	35.0
. IMPACT27	4.4000	.6508	35.0
. IMPACT28	3.3143	1.1317	35.0
. IMPACT29	4.0000	.9075	35.0
. IMPACT30	4.0286	1.0428	35.0
. MAINT17	1.4000	.4971	35.0
. MAINT18	1.2857	.4583	35.0
. MAINT19	1.0000	.0000	35.0
. MAINT20	1.4286	.5021	35.0
. MAINT21	1.7143	.4583	35.0
. REQ07	4.5714	.5576	35.0
. REQ08	4.4286	.7391	35.0
. REQ09	4.7143	.5725	35.0
. REQ10	4.3714	.8075	35.0
. REQ11	4.4571	.6572	35.0
. REQ12	4.4857	.6122	35.0
. REQ13	3.4571	1.0667	35.0
. REQ14	4.1429	.7724	35.0
. REQ15	4.3143	.8668	35.0
. REQ16	4.2857	.9258	35.0
. SELECT01	4.5143	.8531	35.0
. SELECT02	3.0286	1.2244	35.0
. SELECT03	3.6000	1.0627	35.0
. SELECT04	4.5429	.6108	35.0
. SELECT05	4.2571	.8168	35.0
. SELECT06	4.0857	.8531	35.0

Statistics for	Mean	Variance	Std Dev	N of Variables
SCALE	133.9714	87.7933	9.3698	40

# RELIABILITY ANALYSIS - SCALE (ALPHA)

m-total Statistics

	Scale Mean if Item Deleted	Scale Variance if Item Deleted	Corrected Item- Total Correlation	Alpha if Item Deleted
	132.9714	87.7933	.0000	.7419
	132.1143	87.6924	-.0038	.7430
01	129.4857	84.6101	.0838	.7479
02	131.2571	85.9613	.1417	.7397
03	131.3429	86.1143	.1053	.7413
04	131.3429	85.6437	.1450	.7397
05	131.9714	83.1462	.2310	.7362
06	131.2857	89.6218	-.2103	.7509
07	132.1143	81.8101	.3446	.7300
08	132.2286	86.4756	.0030	.7524
ACT22	130.2857	83.9160	.2089	.7372
ACT23	129.6857	81.1630	.4788	.7250
ACT24	130.5143	80.8454	.3264	.7304
ACT25	129.4857	82.9630	.3995	.7300
ACT26	129.3429	83.1143	.3961	.7303
ACT27	129.5714	83.5462	.3214	.7326
ACT28	130.6571	79.5849	.3431	.7291
ACT29	129.9714	81.0874	.3599	.7288
ACT30	129.9429	78.3496	.4527	.7218
NT17	132.5714	92.0168	-.4688	.7577
NT18	132.6857	88.8101	-.1420	.7476
NT19	132.9714	87.7933	.0000	.7419
NT20	132.5429	89.5496	-.2113	.7503
NT21	132.2571	88.0790	-.0576	.7453
07	129.4000	84.3647	.3044	.7341
08	129.5429	81.3731	.4405	.7263
09	129.2571	82.6672	.4609	.7283
10	129.6000	82.0706	.3466	.7302
11	129.5143	81.5513	.4895	.7255
12	129.4857	82.8454	.4103	.7295
13	130.5143	85.9630	.0350	.7494
14	129.8286	81.7345	.3911	.7283
15	129.6571	84.8202	.1392	.7410
16	129.6857	82.3395	.2736	.7337
ECT01	129.4571	82.5496	.2913	.7329
ECT02	130.9429	82.2319	.1829	.7414
ECT03	130.3714	80.1227	.3438	.7291
ECT04	129.4286	82.0168	.4884	.7265
ECT05	129.7143	80.9748	.4184	.7264
ECT06	129.8857	83.1630	.2508	.7350

E L I A B I L I T Y   A N A L Y S I S   -   S C A L E   ( A L P H A )

iability Coefficients

f Cases =        35.0

N of Items = 40

ha =        .7414